

Project Characteristics



Symptoms of conflict	Y/N	Comment
· Absenteeism.		
· Complaining.		
· Gossiping.		
· Holding information that should be shared.		
· Hostility.		
· Not attending meetings.		
· Not completing agreed deliverables.		
· Not responding to requests.		
· Verbal aggression and abuse.		

Low Conflict/High Performance Characteristics	Y/N	Comment
· Effective communication by all team members.		
· Teamwork to achieve mutual goals.		
· Common sharing of achievements.		
· Common sharing of not meeting goals.		
· Team members help each other.		
· Team is able to deal with conflict.		
· Mutual respect of all team members.		
· Understanding of project roles and responsibilities.		